

# Office of Tax Collector



George Albright  
Tax Collector

Marion County  
Florida

Division of  
**IT SERVICES**  
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Marion County Tax Collector has been using NetSource Technologies and DataOne Networks as our web host and technical support since 1996. When it was time to redesign the website, we entrusted their team to design and build a functional, easy to use website that allows the public to conduct business online. Because there is so much information on our website, it really cuts down on phone calls and saves time for both the citizens and county employees. The website integrates with separate features like renewing vehicle tags and paying property taxes instead of coming into the office, from anywhere in the world. Having a resource like NetSource has allowed us to keep up with the technological demands of the citizens of Marion County.

DataOne Networks provides remote support as well as on-site support for the Tax Collector's office. This consists of providing consulting services when we need to add to or upgrade our network and server infrastructure. They also provide hands on assistance with these special projects and provide expert troubleshooting assistance when things don't work as expected.

As with all government agencies, our budget fluctuates annually. NetSource/DataOne has been great in working with us to allocate our technology budget in the most efficient way.

We've built good relationships with the employees of NetSource over the years; many of them have been with the company for all or most of the time we've been a customer. That says a lot about how they work. NetSource places great emphasis on taking care of customers and making sure that our needs are met. I highly recommend NetSource Technologies for any company that wants effective, reliable technical web design support. Please feel free to call me if you have specific questions about our experience.

Sincerely,

Steve 'Shorty' Barker  
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Marion County Tax Collector  
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